

FREQUENTLY ASKED QUESTIONS

ARE THERE ANY SPECIAL CONSIDERATIONS WHEN PLANNING TO VISIT A TRAMPOLINE PARK?

The Outdoor Education Advisers Panel (OEAP) recommends you make a number of considerations before attending a session at your local trampoline park. Here, at Super Tramp, safety is our number one priority so we've produced this document to address the OEAP's recommendations in respect of our trampoline parks, Super Tramp Plymouth, Super Tramp Sunderland and Super Tramp Bodmin. By comprehensively addressing the OEAP's recommendations, we aim to convey to you our unwavering commitment and professionalism when it comes to the safety and enjoyment of young people.

Clear identification of risks as part of the consent process

Prior to any undertaking of trampoline park activities, every participant is required to sign, or have signed by their legal guardian, an Acknowledgement of Risk Waiver. Within this waiver, the potential risks of trampoline park activities are communicated and made apparent so that an informed decision can be arrived at with regards to participation. A copy of the Risk Waiver is available to view in advance of your visit in both paper format and digitally. Further to this, we have completed comprehensive Risk Assessments and are able to provide a general copy to leaders in advance of your visit. We have a Daily Checks Policy in place which ensures that every aspect of the trampoline park is comprehensively checked and signed off by Park Management at the end of each day to ensure that all equipment is safe and in full working order. All Participants must watch the International Association of Trampoline Parks "IATP" Patron Education Video before they enter the park every time they visit. This video outlines the rules of our facilities and the possible risks to participants if they do not follow the Park Rules. This video is followed by a verbal safety brief conducted by one of our trained Crew to reiterate some key rules and ensure that everyone has fully understood the video. The Park Rules are clearly displayed around the trampoline courts and in each area/feature; these rules are enforced by our Crew (especially Park Marshals, whose job it is to monitor the trampoline courts). We have various policies in place to deal with any misbehaviour that puts the health and safety of others, and the participant, at potential risk.

Any specific competence required of Visit Leaders to supervise the activity

All of our staff, referred to by us as 'Crew', are fully trained and undergo a comprehensive park marshal training programme on commencement of employment. Regular follow-up staff training is provided to all Crew to maintain high standards of marshalling and ensure our health and safety policies and procedures are enforced consistently. Within our team of Crew are 'Park Marshals' who are responsible for monitoring all park activity around the trampoline courts. School staff/group leaders are not required, in any way, to supervise the trampolining activity. However, we do allocate a free ticket to one visiting member of staff per 10 students, should they decide that they wish to actively participate and supervise from the equipment.

Exclusive use – or where this is not possible, how interaction with others users will be managed

Please kindly note that your session at Super Tramp is not exclusive to your group unless pre-agreed or stated otherwise. We operate our parks on a ratio of 1:20 with one Park Marshal per 20 participants, in compliance with the IATP's PAS 5000 recommendations. Your session with us will be led and coordinated by a designated Crew Member allocated to you on the day. They will greet you on arrival to assist with the checking in process, they will ensure every participant has a valid and signed Waiver, is wearing their Super Tramp Grip Socks and knows where the toilets, café and fire exits are. Once everyone is checked in and settled, all participants will watch the IATP Patron Education Video. Your designated Crew Member will be on hand to answer any questions and provide guidance to your group throughout the session.

How leaders will communicate with park staff and their young people taking into account distance and noise

Our Crew Members, including Park Marshals, have a distinctive dress code which can be easily identified from participants. Park Marshals are equipped with a whistle which is used to communicate with participants and to ensure Park Rules are followed. All our staff have a radio so they can easily communicate with other Crew Members, First Aiders and Management anywhere in the building.

Where leaders will be placed to actively monitor their young people and the activity, including 'cool down', drinks areas and toilets

School staff/Group leaders are free to roam the premises so they can actively monitor all activity areas and their young people within them. Our Park Marshals are positioned throughout the park at specific spotting stations where they can clearly observe everybody and ensure Park Rules are adhered to. The positioning of our marshals at the spotting stations is dependent on the number of participants in the session and the activities they are undertaking e.g. if a dodgeball tournament involving all participants is being run, marshals will be active and more prominent here, rather than actively marshalling an area where no participants are bouncing. Bouncers will always be marshalled and a ratio of 1:20, in compliance with the IATP's PAS 5000 recommendations, will always be upheld and maintained no matter how few participants are involved in the session. During extended busy periods, Park Marshals are regularly rotated to ensure concentration levels do not diminish. Other members of our Crew also conduct hourly toilet checks.

Confirmation of the level of insurance held by the park and their first aid and emergency response arrangements

We are fully insured up to £10 million. There is always a qualified First Aider on site ready to quickly respond to a First Aid situation. Radios are used to communicate with other members of staff in the building; for instance, calling another Crew Member to the trampolines so a First Aid incident can be dealt with quickly and safely.

Whether the selected park conforms to BS PAS 5000:2017 - to judge the construction and operation of the park

- Super Tramp Plymouth conforms to BS PAS 5000 and holds a valid independent certificate. It is also IATP (International Association of Trampoline Parks) registered and conforms to ASTM standards.
- Super Tramp Sunderland & Super Tramp Bodmin conform to ASTM Standard F2970-17, the original American trampoline park safety standard.

We, Jet Sports Limited, sister company and proprietors of the Super Tramp brand (est. 1983), are highly regarded and well-established manufacturers of domestic, commercial and bespoke trampolines and trampoline parts. As such, we also design, build and manufacture trampoline parks, as well as operating our own parks in Plymouth, Sunderland and Bodmin. With a wealth of experience within the trampoline industry, we built our first Super Tramp park, Super Tramp Plymouth, in 2016 and later acquired Super Tramp Sunderland in 2018 and Super Tramp Bodmin in 2021. We undertake all maintenance of our trampoline parks ourselves, with quality and safety at the very core of what we do.

Safe practice involves the following:

- **One person per trampoline bed.**
We strictly enforce the rule of one person to one trampoline bed. It is mentioned in the Education Video before bouncing, in the verbal brief by our Crew and on the Park Rules signage displayed around the trampoline courts.
- **Vertical bouncing, on the spot, landing in the centre of the bed.**
We have coloured borders around our trampoline beds to ensure bouncers stay in the middle of the bed when bouncing. It is mentioned in the Education Video before bouncing and on the Park Rules signage displayed around the trampoline courts that you should always bounce in the middle of the bed.
- **No somersaults or gymnastic moves unless competent or coached by a qualified person.**
We have British Gymnastics qualified coaches who can be present in your session by prior arrangement.
- **Anyone supervising a group cannot also coach an individual**
Trampoline Coaching may only be carried out by one of our British Gymnastics qualified coaches by prior arrangement. We will always operate at a ratio of 1:20; one Park Marshal per 20 participants, with the coach not included in this provision.

For more information or to get a quote:

www.supertrampparks.co.uk